

HELPFUL CONTACT INFORMATION FOR
 HEALTH INSURANCE CARRIERS



Aetna	
Customer Service	HMO and POS 888-702-3862 Traditional 888-802-3862
24/7 Nurse line	1-800-556-1555
Web Site	www.aetna.com
Download Forms	http://www.aetna.com/employer-plans/small-business/enrollment-forms/connecticut.html
Search for Providers	http://www.aetna.com/docfind/home.do?site_id=docfind&langpref=en&this_page=enter_welcome.jsp



Anthem	
Customer Service	1-800-843-6096
24/7 Nurse line	1-800-711-5947
Web Site	www.anthem.com
Download Forms	http://www.anthem.com/wps/portal/ahpemployer?content_path=employer/ct/f4/s5/t0/pw_003305.htm&rootLevel=3&state=ct&label=Download%20Forms&state=ct&rootLevel=0
Search for Providers	https://secure1.anthem.com/wps/portal/escproviderfinder?=&natdir=&ProvDirURL=http://provider-directory.anthem.com/awp/landing%2Easp%3F%3D%26natdir%3D



CBIA	
Customer Service	860 525 2242
24/7 Nurse line	→
Web Site	www.cbiam.com
Download Forms	http://www.cbiam.com/ieb/ag/medical/hc2/HC2Forms.php
Search for Providers	http://www.cbiam.com/ieb/ag/Carriers/HC2ProviderDirectories.php



ConnectiCare through CBIA	
Customer Service	860-674-5757 800-251-7722
24/7 Nurse line	→
Web Site	www.connecticare.com
Download Forms	http://www.connecticare.com/employer/OnlineForms.asp
Search for Providers	http://www.connecticare.com/GlobalFiles/Frame.asp?title=Provider%20Directory&Page=http://www.geoaccess.com/directoriesonline/connecticare/page1.asp



OXFORD through CBIA	
Customer Service	1-800-444-6222
24/7 Nurse line	1-800-201-4911
Web Site	www.oxhp.com
Download Forms	https://www.oxhp.com/Member/MemberPortal/navigation.do?method=DOWNLOADFORMS
Search for Providers	https://www.oxhp.com/employers/toolsResources/tr_new.html



CIGNA through CBIA	
Customer Service	800-244-6224
24/7 Nurse line	on ID card
Web Site	www.cigna.com
Download Forms	http://www.cigna.com/customer_care/member/forms/index.html
Search for Providers	http://cigna.benefitnation.net/cigna/docdir.aspx